

Beaudesert Feedback

Outdoor Activity Centre

We continually aim to review and improve our facilities, and greatly appreciate your feedback in achieving this. Please indicate your satisfaction for each of the categories listed below. There is space provided on the opposite page for any further comments. Thank you for your time and we hope you enjoyed your stay.

1 = Poor, 2= Below Average, 3= Average, 4 = Good, 5 = Very good	1	2	3	4	5
Pre Booking					
Accuracy of brochure and website					
Advice given when making your booking					
Accuracy of advice given when you made your booking					
On Arrival					
Initial Greeting and checking procedure					
Staffing					
Helpfulness and availability of staff					
Presentation of staff					
Amenities					
Cleanliness of showers and toilets					
Quality of showers and toilets					
Activities					
Quality of instructors					
Quality of activity equipment					
Fun Factor					
Catering					
Quality of food, presentation and variety of menu					
Quantity of food					
Accommodation or site					
Cleanliness of accommodation or site					
Quality of accommodation or site					
Overall					
Overall how would you rate your stay					

Date of Stay:	
Name of building or site booked:	
Name:	
Group Name:	
Please tick if you are happy for us to share your feedback through the Association of Scout and Guide Centre's website:	
If you would like a reply to your feedback please add your email address here:	
Any other comments:	
<p>In the unlikely event that you have a complaint about your stay that wasn't resolved, please put this in writing to:</p> <p>The Centre Manager, Beaudesert Trust, Cannock Wood, Rugeley, Staffordshire, WS15 4JJ. Or email: centremanager@beaudesert.org.uk</p>	

*Thank
you*