

## Beaudesert Outdoor Activity Centre

Adventure Made Easy

Dear valued customer,

Following the latest government advice, we are currently closed until at least 1<sup>st</sup> September.

We are continuously reviewing how and when we could reopen after 1<sup>st</sup> September looking in particular at:

- How we could achieve social distancing on activities.
- How we could achieve social distancing in our accommodation.
- How we can safely run activities whilst sharing equipment and PPE.
- How we could operate our shop and reception.
- How we can keep our staff and our customers safe.

We are following the daily government advice and updates from various organisations.

As you know, Beaudesert Outdoor Activity Centre is a not for profit charity. We have been in operation for a long time and are planning to ensure we act on the short-term situation, but also look after the centre in the long term.

We ask all groups with a booking before 1<sup>st</sup> September to email or ring us to move their booking.

Bookings may be transferred to a date up to 1 year ahead. This applies to all bookings by any group, school or organisation. We value your business and we want to work with you again once we are back in a stable position. By moving your booking, you will be helping the future of the centre enormously.

If you are genuinely unable to move your booking please contact us to have an honest discussion about how we can help. If you are a school you should first check your insurance as most schools seem to be able to claim for any lost deposits or payments.

For bookings after 1<sup>st</sup> September we will issue further statements as and when the government advice is available.

Please contact us as soon as possible to enable us to help.

Nigel Ruse Centre Manager







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